

## Student Satisfaction Survey

Miami University is interested in learning about your campus experiences. As one of the randomly selected Oxford undergraduates enrolled this spring, we encourage you to complete this survey. Your participation is vital for us to look at the issues that are of concern to our students today.

The survey should take you approximately 5-10 minutes to complete. All students who complete this survey will be entered into a raffle for one of ten \$100 Amazon gift cards. Your participation will be confidential, but not anonymous. Only staff in the Office of Institutional Research will be able to connect your responses with your identity.

If you have any questions about the survey, please contact [institutionalresearch@miamiOH.edu](mailto:institutionalresearch@miamiOH.edu).

Please indicate the extent to which you agree or disagree with the following statements.

	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)
I feel I am a valued member of Miami University. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of belonging to Miami. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I see myself as part of the Miami community. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If asked, I would recommend Miami to others. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faculty and staff at Miami respect my ideas and beliefs. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Students at Miami respect my ideas and beliefs. (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate the extent to which you agree or disagree with the following statements.

	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)
Making friends at Miami was easy. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I fit in at Miami. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I enjoy socializing with other Miami students outside of class. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Administration is responsive to student needs. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social life on campus meets my needs. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of community where I live. (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The social activities that Miami offers provide me with enough to do. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you feel like you belong at Miami?

- Always (1)
- Often (2)
- Sometimes (3)
- Seldom (4)
- Never (5)

If you could start over again, would you go to Miami University?

- Definitely yes (1)
- Probably yes (2)
- Probably not (3)
- Definitely not (4)

Please rate your satisfaction with Miami University in each of the following areas.

	Very Satisfied (4)	Satisfied (3)	Dissatisfied (2)	Very Dissatisfied (1)	Can't Rate/No Experience (0)
Academic advising by department faculty (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic advising by divisional advisors (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career services (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Diversity Affairs (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Howe Writing Center (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If International Status Is Equal to International Student office and staff (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT (Information Technology) support and resources at Miami (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet access on campus (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with Miami University in each of the following areas.

	Very Satisfied (4)	Satisfied (3)	Dissatisfied (2)	Very Dissatisfied (1)	Can't Rate/No Experience (0)
Rinella Learning Center (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Counseling Service (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Disability Services (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Health Service (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study abroad office and advisors (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If Residence Hall Status Is Equal to On-Campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Residence Life staff (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Library services & staff (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with the One Stop (Bursar, Registrar, and Financial Aid) in each of the following areas.

	Very Satisfied (4)	Satisfied (3)	Dissatisfied (2)	Very Dissatisfied (1)	Can't Rate/No Experience (0)
In-person support (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email support (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online support (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Phone support (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Answer If Class Is Not Equal to Senior**

What do you think you will be doing in Fall 2016?

- Attending Miami University (1)
- Attending another institution (2)
- Don't know/have not decided yet (4)
- Other (please specify) (3) \_\_\_\_\_

Please tell us what Miami University could do (or could have done) to improve your experience.

Please describe what you like best about being a student at Miami University.

Are you willing to be contacted by a Miami faculty or staff member to discuss your responses on this survey? If you respond "yes," your responses on this survey may be shared with an appropriate faculty or staff member.

- Yes (1)
- No (2)

**Answer If Are you willing to be contacted by a Miami faculty or staff member to discuss your responses on t... Yes Is Selected**

Thank you for being willing to discuss your responses. If we need to follow-up with you, what is the best method for contacting you?

- Phone (1)
- Email (2)
- Other (3)